

Video Protection Plan Information

To *prevent equipment replacement charges*, you can purchase our video protection plan for \$3.00 a month. This plan covers equipment replacement, the trip charge and labor.

You have a responsibility to protect the modem and set-top-box(s) provided to you by S-GO Video from damage of all types. In the event that this equipment is damaged in any way, whether due to customer negligence or any other cause, you will be charged for the replacement of that equipment unless you accept the video protection plan.

Although surge protectors do prevent some lightning damage, **the most effective way to ensure that your equipment does not take lightning damage is to unplug it from both the power outlet AND THE TELEPHONE LINE**. The presence of a surge protector will not exempt you from being charged for lightning damaged equipment if you opt out of the protection plan.

Name: _____ Phone #: _____

Please choose **one** of the options below:

<p>I choose to opt out of the Video Protection Plan with the understanding that I will be fully financially liable for all damages to the equipment supplied to me and owned by S-GO Video.</p> <p>Please initial to acknowledge. <input data-bbox="618 1398 740 1472" type="checkbox"/></p>	<p>I accept the \$3.00 monthly charge added to my bill for the Video Protection Plan. I understand this plan does not cover replacement of any device of my own that may be damaged, but strictly applies to S-GO Video owned equipment.</p> <p>Please initial to acknowledge. <input data-bbox="1382 1398 1503 1472" type="checkbox"/></p>
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PLEASE NOTE:

This form MUST be submitted with any application for video service. Applications received without this form included, or without an option indicated, will be considered incomplete and returned.